

Japan Ski Tours, also known as JST
Japan Guides Group, 株式会社
Terms of Agreement & Policies/ Booking Information
Please carefully read the policies below before you make a reservation.

Payments

A 50% deposit will secure your reservation. Once the deposit is received, the remaining balance must be paid within one month of the trip departure date. Once we receive your full payment, we will email you a copy of the receipt. Credit card payments may be made through our secure website via Visa, MasterCard, Discover and American Express.

Cancellation

Once we receive written notification that you are canceling your trip the following fees will apply. Of the total price of the reservation, a fee of 30% will be charged for all cancellations made more than 3 months before the start of your trip. Cancellations made between 1 and 3 months prior to the start of your program will be charged a 50% fee. Cancellations made with less than one month of advanced notice will not be refunded. Unfortunately, due to the time-sensitive nature of our business, and the difficulty in re-booking a trip close to the departure date, we cannot make exceptions to this policy.

Japan Ski Tours also reserves the right to cancel any program due to weather or route conditions. If a tour is canceled before commencing, due to weather or route conditions, then a full refund will be given; however, JSA is not responsible for any additional expenses incurred in preparing for the program (i.e., airline tickets, equipment purchase or rental, hotel reservations).

Change of Date

Date changes are subject to availability. Date changes may be requested at any time up to 1 month prior to your departure date. Date changes made between 1-3 months prior to the tour will be charged a USD \$75 fee per person. A USD \$50 fee will be charged per person for all date changes made more than 3 months prior to the tour.

Medical and Emergency Evacuation Insurance

Due to the inherent risk involved in alpine pursuits, and in the interest of your safety, Japan Ski Tours strongly recommends all participants to bring insurance that provides full medical and emergency evacuation coverage. Japan Ski Tours will NOT provide insurance for participants in any JSA tour. If a participant does not have proper insurance documentation he/she will be liable for her own medical and emergency evacuation expenses and will receive no refund, date change, or any kind of compensation from Japan Ski Tours. Please take this seriously and lean on the side of caution.

Hazard Management and Skier Responsibilities

Managing risk is JST's number one priority. Our guides manage significant hazards inherent to side-country pursuits (e.g. avalanche, inclement weather, tree-accidents, rock fall, and high winds) but they cannot eliminate them.

Please clearly understand that skiing in bounds and out of bounds is an inherently hazardous sport and both actions are only undertaken with the full knowledge and consent from the participant that these are inherently dangerous activities. You are choosing to engage in an activity in which skiers have been injured and worse. While these accidents are indeed infrequent, they may occur at any time and be out of our control. We ask that participants acknowledge that risk, and make their own choices about whether or not to engage in this activity. We ask that each participant is physically and mentally fit, is properly attired and equipped, and continues to assess him/her-self throughout the tour to ensure as safe a climb as possible. We ask that participants honestly and accurately

describe themselves, in terms of fitness, health and skills, and their equipment to their guides, and that they adhere to the advice of their professional mountain guide.

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